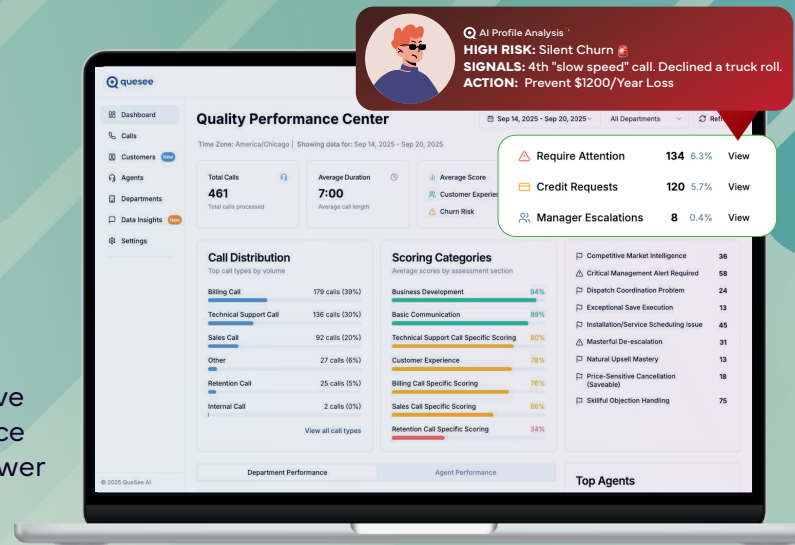




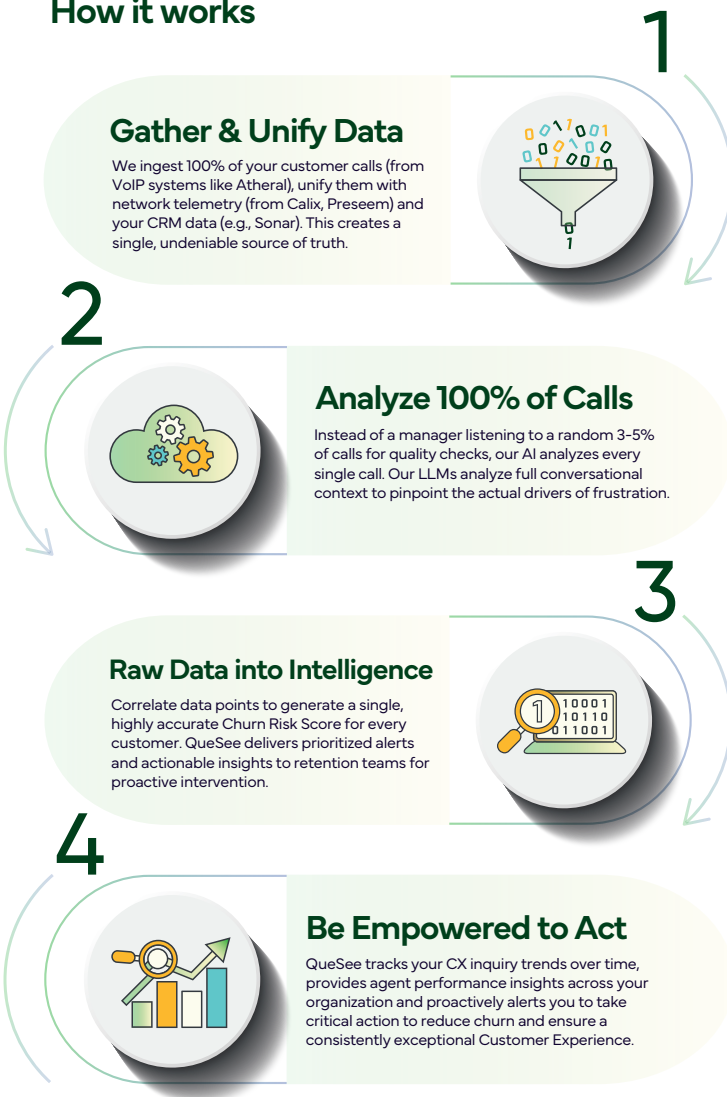
Retention & CX Quality Intelligence for ISPs

QueSee's AI unifies calls, CRM and network data to give your ISP full Customer Experience Quality Performance observability to slash churn, ensure quality and empower your team to build an exceptional experience.



QueSee's Retention & Customer Experience Quality Intelligence eliminates operational blind spots, giving your team the insights needed to stop churn before it happens. Our AI unifies and analyzes 100% of your calls, providing intelligent insights and real-time guidance that empowers agents to resolve issues faster and deliver the personalized support that builds lasting loyalty.

How it works



Key features

Proactive Revenue & Retention Intelligence.

Enable retention teams with AI that automatically identifies at-risk customers from every conversation. Get ahead of customer issues and proactively protect your revenue by unifying call analysis, sentiment tracking, and churn patterns.

Automated Agent Coaching & QA.

Empower agents to master their performance by transforming 100% of calls into coaching opportunities. Our AI automatically scores interactions and provides real-time, data-backed feedback, freeing managers to focus on strategy instead of manual call reviews.

Unified Conversation Intelligence Platform.

Provide the entire organization with a single source of truth for customer interactions. QueSee provides 100% call visibility, seamless integration with your systems, and Ask Q our AI-powered chat to instantly answer your most critical business questions.



"QueSee transformed how we understand our customers.

The AI insights revealed patterns we never knew existed, and our churn reduction has exceeded all expectations. It's helped us reduce churn, and deliver a more reliable experience and differentiate ourselves in a highly competitive market."

DREW BEVERAGE, COO
360 BROADBAND
USA



Security and Flexibility by Design.



Enterprise-Grade Security & Privacy.

Your data is your data - it is never used for training our AI models. QueSee also features zero-retention policy on all call recordings, ensuring complete privacy and data integrity for your organization.



Integration Ready.

Get up and running quickly with out-of-the-box integrations. Connect directly to your CRM and VoIP system in minutes, not months and start turning your data into your most powerful retention asset.

Advanced Support for Every Role.

For the Executives

Strategic Visibility & Data-Backed Answers

Stop managing by anecdote. Get an unbiased, real-time view of your entire support operation and get immediate answers to strategic questions without waiting for an analyst.

- ▶ **Total Conversation Intelligence:** Gain complete visibility into true Customer Experience across 100% of interactions.
- ▶ **AI-Powered Insights Chat (Ask Q):** Get immediate, data-backed answers to your most pressing strategic business questions.

EXECUTIVE

For the Manager

A Proactive, High-Performance Front Line

Transform your retention team from reactive to proactive and free your QA managers from random call sampling with objective metrics from 100% of interactions.

- ▶ **Proactive Churn Detection:** Automatically identify and prioritize at-risk customers for proactive outreach.
- ▶ **Automated QA & Agent Coaching:** Free up manager time by automating call scoring and pinpointing specific, data-backed coaching moments.

MANAGER

For Technical and CX teams

Seamless Integration with Your Workflows

QueSee is empowering agents with coaching moments identified from 100% of calls, not just a random sample. It's an intelligence layer built to make your current tools more valuable by enriching your entire tech ecosystem without disrupting workflows.

- ▶ **Saves Agent Time:** Automatically transcribe and categorize full conversations and call purpose. Instantly highlight & log issues.
- ▶ **Sonar & Atheral Ready:** Import and track existing customer data with out-of-the-box Sonar & Atheral integrations.

TECH & CX STAFF

QueSee AI is leading AI-powered call analytics that turns every customer conversation into actionable insights. Our AI understands billing disputes, service outages, and retention scenarios – helping you deliver insights that generic tools miss, reduce churn and empower your staff with data to ensure a consistent customer experience that clients expect.

Learn more at www.QueSee.ai



**Retention Intelligence
Platform for ISPs.**

REQUEST A DEMO